



May 29, 2008

Dear Terry,

I want to thank you on behalf of the management team and analysts associated with the Fraud Management Department and the Office of Signal Integrity. The workshop you held at DIRECTV last year was instrumental in helping us develop a cohesive and coordinated strategy for 2008.

Until your workshop, our strategies, although effective, were at times random and disconnected. Your workshop cured that defect. We are now almost half way through 2008 and have seen significant results. Our effort to combat fraud with this Schmidt-cured strategy has in part led to a reduction in churn and bad debt for 2008.

Thank you again from DIRECTV for helping us achieve our 2008 goals and objectives.

James F. Whalen
Vice President
Office of Signal Integrity